

WATER BILL F.A.Q.

Q1. Why does my bill look different?

A1. As part of ongoing system-wide upgrades to the Larchmont Water Department, the Village has replaced most of the water meters and installed a new water billing software system. Your recent bill is the first one produced using our new software.

Q2. Why is my account number different?

A2. The new software has generated new sequential account numbers for all Village accounts. Please use this number going forward when referring to your account.

Q3. Why does my bill have 2 serial numbers and 2 consumption readings?

A3. The first serial number is for your old meter and the current reading for that meter is the last read which was taken the day your meter was changed out. The second serial number is for your new meter and the current reading has been collected via the radio wave antenna at Village Hall, which receives signals from the MIU device attached to your new meter. Add both consumptions together to get your total consumption for this bill.

Q4. What is the water rate for consumption on this bill?

A4. The water rate for the period covered by this bill (non-peak) is \$5.77/unit of consumption.

Q5. When is my bill due?

A5. Your bill will be due **JULY 15**, which is 45 days from today.

Q6. Why is my consumption 500 or 2500 units?

A6. For those property owners who did not respond to multiple requests to schedule a meter replacement, we used standard numbers of consumption to flag your accounts. There should be a yellow or orange slip in your bill explaining this. Please contact the water department to schedule a meter replacement or, should you choose, a manual read which will incur the manual meter read fee of \$250.